Focusing the "Vision for New Mexico Libraries"
71st Annual Conference

An atmosphere of optimism and hope for the future of New Mexico libraries and the New Mexico Library Association will greet those who attend the annual conference in Albuquerque April 28th-30th. The recent success of library funding initiatives in the 1994 Legislature (see page22), the organizational restructuring underway, and exciting developments in information technology will underscore the conference theme, "Vision for New Mexico Libraries — Planning for the Future."

The keynote speakers, Martha Hale and Charles McClure, will share their respective visions of scenario building and resolution of key Internet issues (see page 5). Authors Byrd Baylor, Joseph Bruchac, Joann Mazio and Jim Sagel will share their creative visions of literature and the issues that concern them. Locally- and nationally-known experts will be sharing their expertise and experience.

The issue of literacy will be addressed in several contexts. The New Mexico Coalition for Literacy Theater will be performing. Dian Walster (author of Time Management: A How-To-Do-It Manual for School and Public Librarians) will give a workshop on standards for information literacy, and an all-day post conference seminar on "Storytelling: Pathway to Literacy" will be presented by Storytellers International.

Four demonstration poster sessions will be offered this year with the hope that viewers will be inspired to present their own poster sessions at next year’s conference.

Cataloging critic Sanford Berman will share his philosophy of the relationship between subject headings and social justice.

Guided tours of the South Broadway Cultural Center/Library, two west side public schools, Parrish Library at UNM, and the Albuquerque Academy will be offered, as well as self-guided tours of the Albuquerque area.

This year's conference promises to be a memorable one, with something for everyone!
We’ve earned the confidence of over 15,000 library professionals worldwide

Confidence. It can’t be bought or sold. That’s why we’re proud that we’ve earned the confidence of so many library professionals throughout the world.

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Or call your local representative, Lynn Crane, at 801-254-1045.
nmla calendar

1994
March 25 | Conference Pre-registration due
          | Year-end wrap-up, annual reports
April 26 | 5th Board Meeting, Albuquerque
April 26-30 | 71st Annual Conference, Albuquerque
            | (Convention Center)
April 30 | Executive Board Meeting, Albuquerque
May 6 | Newsletter submissions due
       | Post-conference issue

Newsletter Submissions Due May 6th

Submissions can be sent via e-mail, on disk, or printed (preferably laser printed or scannable letter quality). Printed submissions should be double spaced.

Send Newsletter submissions, address changes, back issue requests, and requests for a large print or braille edition of the Newsletter to:

Donnelyn Curtis
P.O. Box 3358
Las Cruces, NM 88003

e-mail: dcurtis@lib.nmsu.edu
fax: 646-6940
phone: 646-6926

Photographs, original line art, and cartoons are welcome.

Send advertising requests and copy to:

Carol Myers
8632 Horacio Place, N.E.
Albuquerque, NM 87111

The New Mexico Library Association Newsletter (ISSN 0893-2956) is published quarterly based on NMLA Executive Board meetings and Annual Conference dates (approximately March, June, September, and December).

New “Must-have” Books for New Mexico Libraries

The People Speak: Navajo Folk Art
Chuck and Jan Rosenak of Tesuque, N.M. bring recognition to this innovative art form and the individuals behind these whimsical creations. Available April, 160 pages, 90 color images, hardcover, $40. SPECIAL PRE-PUBLICATION PRICE OF $35 ON ORDERS PLACED BY MARCH 15!

Carlos and the Squash Plant
Carlos enjoys tilling the rich brown earth on his parents’ farm in northern New Mexico, but he hates to take baths, and an overzealous squash plant takes root in his ear! Written by New Mexico native Jan Romero Stevens. Bilingual English/Spanish text, 32 pages, fully illustrated in color, hardcover, $14.95.

Northland Publishing • P.O. Box 1389, Flagstaff, AZ 86002 • 1-800-346-3257
Call for our free catalog or visit our exhibit at the NMLA Conference in April. We offer an excellent discount to libraries and schools.
The Executive Board met for five and a half hours at Los Lunas Middle School on January 21st. Glenna Denman was our hostess. At the conclusion of the meeting, members of the Executive Board dined at the Luna Mansion before making the long drive home.

One major topic of discussion at the Executive Board meeting was the upcoming conference in Albuquerque. Barbara Billey and the Local Arrangements Committee have been hard at work preparing for the conference. Our theme this year developed by First Vice-President Barbara Billey is “Vision for New Mexico Libraries: Planning For The Future.” We are fortunate to have Dr. Charles McClure and Dr. Martha Hale as keynote speakers to develop the theme.

There are two major changes for the conference this year. First is the addition of poster sessions. If you are interested in presenting a poster session at the 1995 conference in Ruidoso please contact Kathy Flanary, Second Vice President, or a member of the Education Committee. The second change is the time of the exhibits grand opening. During the Albuquerque conference the exhibits will open at noon on Thursday with refreshments in the exhibit area. Be sure to visit the vendors and thank them for coming to New Mexico.

I hope to see you at our 71st annual conference in Albuquerque April 28 - 30.

Alison E. Almquist
**Annual conference**

**Keynote Speakers**

*by Barbara Billey,*  
*NMLA First Vice President*

NMLA is fortunate to have two dynamic keynote speakers for the 1994 annual conference, Dr. Martha Hale and Dr. Charles McClure. Dr. Hale’s address is scheduled for Thursday morning at 11:00 a.m. and Dr. McClure’s address is Friday morning at 11:00 a.m. Both speakers’ topics will be timely and will address issues affecting New Mexico libraries’ futures.

Dr. Hale will address “Building Scenarios for the Future.” She will propose a proven methodology that can be used by people from small or large libraries in cities, campuses, schools or corporations. Her methodology will address responsibilities, blueprints for the future and new ways to view the future. In order to build scenarios, questions need to be asked, including what is our business, what constitutes success, what are implications for today, and what will we do tomorrow.

Dr. Hale is currently the Dean of the School of Library and Information Management at Emporia State University, the regional library school offering its accredited program in New Mexico, Colorado, Nebraska and North Dakota. Her opinion that alternative views enrich our ability to plan and manage libraries pervades the management and needs assessment classes she teaches. She has conducted over 300 community analysis workshops, including two, last year, in New Mexico. She has been a Peace Corps Volunteer, a full time mother, a consultant to public libraries throughout the U.S. and a management consultant to the Central Bank of Paraguay.

The title of Dr. McClure’s speech is “Libraries and the Internet: Making New Connections, Solving Key Issues.” His presentation will provide an update on current activities affecting the role of libraries in the Internet. Key issues such as how libraries can be most effective in this networked environment, how networked services can be developed, and how we can best affect the Federal policy making process will also be discussed. Recommendations for how to move into this new networked environment will also be provided.

Dr. McClure is a professor at Syracuse University School of Information Studies in Syracuse, NY. He teaches courses in U.S. government information management and policies, information resources management, library/information center management, and planning/evaluation of information services. He has written extensively on topics related to U.S. government information, information resources management (IRM), and information policy. Dr. McClure’s research activities have won a number of national awards. As president of Information Management Consultant Services, Inc., he has consulted with a number of libraries, government agencies, professional associations, and corporations regarding the design, implementation, management, and evaluation of information services.
Poster Session Preview at Conference
by Jeanette Smith
Education Committee

Poster sessions are an increasingly popular way to share innovative program ideas, research in progress, or new uses of technology, by means of attractive graphic displays. Handouts and the opportunity for informal discussions with colleagues further enhance this effective means of professional communication. Many associations, including ALA and several state library associations, sponsor poster sessions at their annual conferences. Now NMLA members have the opportunity to see what they are all about at the Poster Session Preview sponsored by the Education Committee.

The Education Committee encourages Conference attendees to visit the four demonstration poster sessions at the opening of the exhibits during the annual conference in Albuquerque. Not only will you learn about some interesting library projects going on around the state, you may also be inspired to present one of your own at the next conference! For further information, contact Gary Mayhood, the Chair of the Education Committee, at 646-7490.

Preeeeeesssssenting...

The NMLA Education Committee Poster Session Preview
You are invited to a demonstration of a poster session.

Where: Exhibits Area.
When: The Grand Opening of the Exhibits, Thursday, April 28 from noon - 3:30 p.m.

What's a poster session? To find out, come to the Exhibits Area, see the poster sessions listed below presented and perhaps be inspired to make a poster session presentation next year.

Thursday April 28, 12:00 - 1:30 p.m.
Poster Session 1
Promoting a Southwestern Children’s Book Collection.
Jeanne G. Howard and Cheryl Wilson,
New Mexico State University Library.

Poster Session 2
Computer Workstation Design and Assessment.
Frances C. Wilkinson, University of New Mexico and Ruth Krug, Albuquerque Technical Vocational Institute.

Thursday April 28, 2:00 - 3:30 p.m.
Poster Session 1
Library Book ’88: A Successful State-Wide Campaign Effort.
Joseph D. Sabatini, Albuquerque Public Library.

Poster Session 2
Reading For Fun Is A Novel Idea: Promoting a Summer Recreational Reading Program Through the Use of Desktop Publishing.
Gary Mayhood and Karen Stabler, New Mexico State University Library.
1994 NMLA Awards

The Association is looking forward to honoring the following people at the Awards Banquet on Thursday, April 28, 7:00 p.m. in Albuquerque.

Honorary Life Membership:

- Octavia Fellin  
  Retired Director,  
  Octavia Fellin Public Library  
  Gallup

New Mexico Library Leadership Award:

- Shirley Houston  
  Former Public and School Librarian & owner of the Story Shop  
  children’s book store  
  Albuquerque

Community Achievement Award:

- Jean Canfield  
  Volunteer, Head Librarian  
  Columbus New Mexico Library

- Veronica Peynetsa  
  Director, Zuni Public Library  
  Zuni Pueblo

- Jane Kaluta  
  Librarian,  
  Embudo Community Library  
  Dixon

Sanford Berman Conference Speaker

by Mary Grathwol, Vice-Chair,  
Technical Services Round Table

“All You Ever Wanted to Know About Cataloging....” Never wanted to know ANYTHING about cataloging, you say? Sanford Berman’s talk at the NMLA conference may be a little dangerous for anyone with that attitude.

I am willing to wager that if you know one thin about cataloging (whatever your attitude), it is that YOU CANNOT AFFORD TO CHANGE OR CUSTOMIZE LIBRARY OF CONGRESS CATALOGING. Berman’s professional career has challenged that library axiom. To Berman, LIBRARY OF CONGRESS CATALOGING MUST BE CHALLENGED AND RESISTED for its biased headings and tendency to hide information in impenetrable assignments (Tepees USE Indians of North America—Dwellings!)

He has spent much of his professional life battling the Library of Congress. He does not wait to wring a change out of that institutional bureaucracy; he long ago generated an alternate authority file. He has promoted headings for native peoples which they use for themselves, not terms applied to them by others. He has found non-sexist and non-judgmental terms for other groups.

With his commitment to social justice and his willingness to take on bureaucratic inertia, Berman’s talk at the first anniversary of the Technical Services Round Table should prove to be of lively interest to all. He brings a timeless message appropriate for all libraries past, present, or future: words count. And libraries must be at pains to select words and labels that do no injury to groups of persons.

Do not expect to leave with your stereotypes intact! Berman will be speaking 9:30 to 11 am Thursday, April 28, 1994 ... at the Conference.
Byrd Baylor to Speak

by Carol King, Chair
Trustees and Friends Round Table

Do any of these titles sound familiar? *Everybody Needs a Rock*, *The Desert is Theirs*, *Hawk I’m Your Brother*, *I’m in Charge of Celebrations* ... Yes, they are all books by Byrd Baylor. Byrd will be the guest speaker for the Trustee and Friends Round Table, Friday, April 29th at 1:30 p.m. She will also give a presentation for the Albuquerque/Bernalillo Public Library on Saturday morning, April 30th. This event, which is open to the public, will be sponsored by the Friends of the Public Library.

Byrd’s stories are loved by young and old, she is an inspiration to all. She will talk about her environment and its affect on her writing. "...I feel at home with cliffs and mesas and rocks and open skies. I’m comforted by desert storms...I want to know the things that hawks and horned toads know..." To see eyes light up and smiles appear on faces is what we trustees and friends are all about—supporting libraries. Access to information and make-believe is the stuff of books and libraries. From time to time we need a reminder and renewal of our purpose. This is the time. Bring yourself, a trustee, a friend, a librarian, or all three to an exciting round table experience.

Information Literacy

by Kris Wycisk, Chair
Library Instruction Round Table

As New Mexico school, public, academic, and special libraries plan for the future, we are re-examining our roles in preparing individuals to meet the challenges and demands of the Information Age. Educating people to be “information literate”—to be able to efficiently and effectively find, evaluate, and use the vast quantities of information available to them—is our common goal.

But how do we determine what information skills are needed by our library clientele? And how do we know when we have succeeded in promoting information literacy? Are there ways in which libraries can work together to do a better job in this area?

Dr. Dian Walster, 1994 conference presenter for the Library Instruction Round Table, will address these and related questions in her program “Information Literacy: A Foundation for Libraries,” Thursday, April 28 at 1:30 pm. We expect this to be a thoroughly enjoyable, thought-provoking program for everyone who attends. Please join us!
YOUR FREE PASS TO THE EXHIBITS AREA

NMLA

cordially invites all paraprofessionals to tour the exhibits area during the NMLA Annual Conference April 28 - 29th at the Albuquerque Convention Center. This is our way of saying Thank You for your support and help throughout the year.

For your free pass fill out the registration information below. A badge will be waiting for you at the registration desk in the Convention Center. We look forward to seeing you there.

Return this form to: Joe Sabitini, 3514 6th St., NW, Albuquerque, New Mexico 87107

Name ______________________________________
Address ____________________________________
Library _____________________________________

Focus on Networks

by Roger Steeb, Chair
Online Round Table

A special interest of recent NMLA conferences and workshops has been the basics of networking. Building on this foundation, Arne J. Almquist will present “Planning and Implementing a LAN Network” as the Online Round Table program at the April NMLA Conference. He will spur you to think about the why and how of networking before investing time and effort in installation, and such analysis will help in selecting a LAN configuration that will be efficient and will serve as a foundation for provision of a wide variety of services for library clientele. As Assistant to the Director of Libraries in Charge of Networking and Microcomputer Resources at the University of North Texas, Almquist has a great deal of practical experience in developing a LAN infrastructure and planning for network development, particularly CD-ROM networks. He has been active as a consultant and speaker and we are fortunate to have him on our program, so be sure to circle 8:00-9:30 am Thursday April 28 in your conference program.
Proposed 1994 - 1995 Goals and Work Program of the New Mexico Library Association

Provide leadership to initiate, maintain, and enhance library legislation and act on political issues affecting library interests

Encourage members of the Documents Round Table to submit articles to the Newsletter concerning current federal/state legislation affecting libraries. (DRT)

Encourage members to send notices to other members of the Documents Round Table via the chair and vice chair concerning federal/state legislation affecting libraries. (DRT)

Continue working for new state standards for school libraries. (SYSL)

Initiate and support a proposal for submission to the 1994 New Mexico Legislature requesting a $10 million bond issue to be submitted to voters in November, 1994, funding the Collections and Connections proposal, which would be used for book collections in all types of libraries, network development, a telecommunications network, a Bibliofile union list, and experiments in document delivery. (LIFC)

Foster an awareness of and support the activities of the New Mexico Library Foundation

Provide and support educational opportunities for library personnel

Sponsor a speaker to speak to the LUISA Round Table and other NMLA members on literature and/or the Spanish language. (LUISA)

Produce book reviews for NMLA Newsletter. (LUISA)

Offer a “how to and how not to” workshop to NMLA. (LRHR T)

Encourage and support efforts by participation in miniconference and conference as sponsors or co-sponsors of workshops. (SYSL)

Continue to develop programs which will enhance members’ knowledge of both the State Depository System and the Federal Depository System. These programs will occur at the Annual Conference and at other workshops. (DRT)

Provide and support educational opportunities for library personnel

Communicate to other persons in the New Mexico Library Association who might be interested in programs presented so that we might encourage participation and ultimately raise our Round Table membership. (DRT)

Conduct a seminar on Total Quality Management, a workshop on Cooperative Collection Development, and a seminar/demonstration of electronic books and journals. (CUS)

Encourage the memberships to submit articles to the NMLA Newsletter in order to inform the membership concerning the uses of technology in today’s libraries. (ETRT)

Promote and communicate the role and value of libraries and librarians

Encourage Round Table members to become involved in the organization by accepting committee appointments, and in general encouraging participation/communication in the Round Table. (DRT)
Ask speakers to promote libraries’ role in research projects and how some local collections have assisted with research projects. (LRHRT)

Support the Land of Enchantment Book Award and Battle of the Books. (SYSL)

Promote libraries by doing some kind of outreach to the Spanish communities on how important libraries can be in a person’s life. (LUISA)

**Plan, direct, and evaluate the growth and effectiveness of the association**

Continue to utilize committees within the Round Table to develop programs reflecting the needs of members. Continue to survey and solicit members for their recommendations for subjects for future programs. (DRT)

Review the charge or mission of the Local and Regional History Round Table. (LRHRT)

Continue to recruit members into the LUISA Round Table, and encourage them to recognize the importance of being a part of the Spanish communities in their area. (LUISA)

**Support and assist planning efforts for networking in New Mexico**

Speakers use of local and regional history collections can point out how coordinating collection development of local collections can improve regional collection strength. (LRHRT)

Submit articles to the Newsletter on library networking. (LUISA)

Encourage the use of workshops and other sessions which bring Round Table members together to share methods resulting in improved performance and enhanced learning. Support cooperation and discussion. (DRT)

Research, compile, and disseminate a directory of all schools in NM. (SYSL)

Present a panel discussion on how small academic and special libraries in NM are automated. (CUS)

Submitted by Betty Long, Chair
Library Development Committee

CUS - College, University and Special Libraries Division
DRT - Documents Round Table
ETRT - Educational Technology Round Table
LIFC - Legislation & Intellectual Freedom Committee
LRHRT - Local & Regional History Round Table
LUISA - LUISA Round Table
SYSL - Services for Youth and School Libraries Division
Proposed Bylaws Changes Reflect New Vision for NMLA

by Cheryl Wilson, Chair, 
Bylaws and Procedures Committee

Looking toward the future, the NMLA Executive Board adopted the mission statement, goals and recommendations submitted by the members who participated in the planning retreat held during May 1993. Two of the recommendations (published in the September NMLA Newsletter) focused on restructuring the Executive Board and replacing the current divisions and round tables with interest groups.

The Bylaws & Procedures Committee was given the task of preparing changes to the NMLA Bylaws which would reflect the recommendations. The changes were approved by the Executive Board during its January 1994 meeting and will be submitted to the NMLA membership along with a mail ballot during March. Members will be asked to approve or disapprove the NMLA Bylaws as an entire document because of the number of changes made.

The most significant changes are the restructuring of the Executive Board to include three members-at-large to represent specific constituencies, the dissolution of the divisions and round tables, and the opportunity to form interest groups. The three members-at-large would be elected by the entire NMLA membership and would serve as voting members of the Executive Board. Members-at-large could plan conference programs, workshops, and other activities for their constituencies which promote NMLA’s goals. For the transition, the current vice-chairs of the CUS, SYSL, Public Libraries divisions would become the first members-at-large.

The current divisions and round tables would be dissolved and interest groups could be formed by NMLA members whose common interests reflect the goals of the association. An interest group member would serve as “Executive Board liaison” and would be responsible for communicating the group’s activities and needs to the board. Interest groups could plan conference programs, workshops, and other activities which promote NMLA’s goals and could receive funding to carry out communication and program activities.

Divisions and round tables could continue as interest groups by submitting a proposal to the Executive Board. The proposal would include the name of the member who would serve as the Executive Board liaison, a statement of purpose, and objective(s) related to the current Goals of the Association. To expedite a smooth transition the Bylaws & Procedures Committee will provide each division and round table with documentation needed for the proposal. Other significant text changes include:

- Replacing the purpose statement in Article II with the NMLA mission statement.
- Defining NMLA’s relations with the New Mexico Library Foundation, Inc. in Article VII.
- Changing the Library Development Committee to Development Committee in Article XVI and delineating the committee’s responsibilities and membership to reflect other changes in the Bylaws.

If you would like a copy of the current NMLA Bylaws for comparison, contact Cheryl Wilson.

Mail: NMSU Library, Box 30006
Las Cruces NM 88003
Phone: 646-3238.
Fax: 646-7477.
E-mail: chwilson@lib.nmsu.edu.

“Restructuring will allow the Executive Board to focus its energies on achieving the goals and fulfilling the mission of the Association.” This quote by NMLA President Alison Almquist summarizes the need for adopting the Bylaws changes.

The Association wants to remain a viable, active, and positive organization which represents the library profession in New Mexico. Making proactive organizational changes will allow the Executive Board to better represent and reflect the interests and needs of NMLA member.
NMLA Annual Business Meeting Minutes

Editor's note: The NMLA Bylaws require that the minutes from the annual all-association business meeting be published in the preconference newsletter. The approval of these minutes is an agenda item for this year's business meeting, which will be held during the annual conference in Albuquerque on Thursday, April 28th at 3:30 p.m.

NMLA General Business Meeting
Iffeld Auditorium
New Mexico Highlands University
Las Vegas, New Mexico
March 18, 1993

The meeting was called to order at 3:38 p.m. by President Drew Harrington, who introduced the officers sitting on stage. She announced that three members of NMLA had passed away during the past year: Irene Peck, a former State Librarian; Edward Lujan, an Honorary Life Member, who was formerly associated with New Mexico Bookbinders; and Vida Hollis Gibson, a Past President of NMLA and former mayor of Cimarron.

Officer, Newsletter Editor and State Librarian Report

Secretary:

Jeanette Smith announced that the minutes of the April 30, 1992, General Business Meeting were published in the March 1993 NMLA Newsletter as required by the Bylaws. Jeanette moved and Dinah Lea Jentgen seconded the motion that the minutes be accepted as printed. The motion carried.

Treasurer:

David Null reported that the Association is in good financial shape. Both the Roswell and Farmington Conferences made between $9-$10,000. As of this morning there was $15,368.42 in the checking account, with an additional $4,200 in conference checks to be deposited. Dues are running a little ahead of last year. Advertising money is running ahead, thanks to Carol Myers. We have already received $1,685 this year, compared to $1,360 last year. There is currently $5,448.21 in the Marion Dorroh Memorial Scholarship account. Last year was the first year that money from the Silent Auction was deposited into the scholarship account. We will continue to do this. Last year the amount was $1,450.75 plus $312 from Conference registrations. Donations for the Marion Dorroh account this year were $573, about half as much as last year. Are people now donating to the New Mexico Library Foundation instead of the scholarship? NMLA has received $993 in contributions to the Foundation this year, which has been transferred to the Foundation. The Association has one CD at Merrill Lynch that is worth almost $18,000, and one CD at SunWest Bank that is worth almost $12,700. After this Conference, another $5-10,000 should be able to be moved into investments. The Association is planning to hold a planning retreat in May, and one of the major topics to be discussed is financial planning for the Association. Estimated profit from the Las Vegas Conference is $5-7,000. David moved and Judy Crocker seconded the motion that the Treasurer’s report be accepted. The motion carried.

First Vice President/Conference Chair:

Alison Almquist received a round of applause as she rose to speak. Alison thanked the Co-Chairs of the Local Arrangements Committee, Ruben Aragon and George Wang, and the Local Arrangements Committee for their work on the Conference, and they received a round of applause. Alison asked that the members visit the Exhibits area to express their appreciation to the exhibitors. She also asked for support for the Silent Auction since the Marion Dorroh Memorial Scholarship depends upon it. Alison announced that the Library Instruction Round Table would hold a brief meeting in the auditorium directly after the General Business Meeting. She noted that the Educational Technology Round Table program “Client-Server Library Technology,” scheduled for 8-10 a.m. on Friday morning, was cancelled.
"Billions of Bucks for Billions of Books" program received some criticism by the ALA Council, and will not be sponsored by ALA Headquarters; however, other units such as the American Association of School Librarians will continue to sponsor it. In an editorial in the January 1993 issue, the editor of American Libraries addressed the issue of why he did not publish an article which implied that there have been some overexpenditures on the part of some ALA Executive Board members. The Council did not take an official position on this. The position of the Council and the Executive Board on Colorado Amendment Two is that ALA will not hold any conferences in Colorado until the amendment is overturned. Ben presented $100 to the Freedom to Read Foundation on behalf of NMLA. He would like to see some direct financial support from NMLA for the ALA legislative effort in Washington.

Second Vice President:

Barbara Billey reported that the 1992 mini-conference was held at New Mexico State University, Grants, on October 9, 1992. Approximately 87 persons attended, and a profit of approximately $900 was made. Seven programs were offered. Barbara thanked Fred Wilding-White and his staff for their assistance. She also thanked the divisions and round tables that sponsored programs.

ALA Councillor:

Ben Wakashige reported that it has been an honor to represent NMLA to the ALA Council. Susie Sonflieth, elected last year, will now begin her term as ALA Councillor. Ben attended the ALA Annual Conference in San Francisco and ALA Midwinter in Denver. He reported that ALA, with over 55,000 members, is alive and well and is one of the most democratic organizations with which he has been associated. ALA's financial situation is not as good as that of NMLA. The
bookmobile rather than federal money for the first time. Academic libraries have requested $3,000,000 for library acquisitions as part of the Christmas Tree Bill. It looks likely that there will be a mandate to study the feasibility of constructing a combined State Library/State Records and Archives center. The State Library issued an RFP for an integrated automated system, and has received proposals from several vendors. The State Library hopes that eventually the system will provide linkage to other state agencies and libraries and access to CD-ROM databases.

The new children's consultant is Karen Preuss, who worked with Karen McIntyre in coordinating Battle of the Books. The theme for the statewide reading program is "Quest for Enchantment: Treasure Reading." The revised state aid rules go into effect July 1. Emporia State University is offering a Master's degree in Library Science in New Mexico with the assistance of UNM. Over 60 students are enrolled in this popular and worthwhile program.

Division Reports

College, University, and Special Libraries:

Jenny Minter reported that the division completed its goals. A successful and well-attended workshop on basic networking was offered in Las Cruces in February. A mail survey on information exchange among members of the division did not get a good response. The CUS Conference program on Friday will be a panel discussion on the Library Alliance.

Public Libraries:

Clara Rey reported that the division sponsored two workshops this year. The mini-conference program by Pat Boyd dealt with illiteracy, and an all-day workshop on managing problem patrons was held January 15 at the Albuquerque Public Library. The resource sharing goal was not completed, and will be included among next year's goals.
regional meetings and training sessions. Serena expressed her delight that Karen Preuss is the new children’s specialist at the State Library. The division selected books for the Battle of the Books. The annual financial donation to the Land of Enchantment Program was made, and Louis Sachar will be the speaker at the SYSL breakfast. A committee was set up to look into the Free Books for Schools Program. A survey on conditions, standards, and needs was sent to 650 schools in New Mexico, and the results are being compiled. The division sponsored a panel discussion on standards, funding, statistics, and cooperation at the mini-conference. Kathleen Jones and Serena, the only members of the Networking Committee to meet, concluded that workshops at the regional level were a desirable goal. The division has been working with the State Library to develop an annual survey form similar to those sent to public libraries. The new Chair is Jerry Klopfer of New Mexico Military Institute. A pamphlet has been developed, which will be presented to the division and then to the Executive Board for approval of distribution to libraries and legislators.

Round Table Reports

Documents:

Laurie Chaney reported that the goals were completed. A mini-conference program was presented by the Census Bureau on Native American census statistics. Charles Seavey presented the Conference program on maps. The new Chair is Kay Krehbiel of New Mexico Tech and the new Vice-Chair is Karen George of NMSU. As of March 8, 1993, the round table has 48 members, and falls short of voting status on the Executive Board. Laurie encouraged NMLA members to join the Documents Round Table.

Educational Technology:

Kathy Flanary reported that the round table has had a very busy year. They sponsored two programs at the mini-conference, “Quick Time” by David Smith and a program on outstanding videos presented by Cherrill Whitlow. They also co-sponsored the networking workshop in Las Cruces. There was great response to the round table’s survey. The topic with the most interest was multi-media/interactive media, then educational software, hypercard, health hazards of technology, computer responsibilities other than library applications, and voice activated computers. The round table’s programs for Conference reflected these interests. The interactive media program by Wendy Warren Brooks was reduced to a sharing of handouts as necessary equipment didn’t make it to Las Vegas. Carol Foley will repeat the “Multi-media Knowledge System” program on Friday. The new Vice-Chair is Jennifer Marquardt of Lew Wallace Elementary School in Albuquerque, and the work goals were approved.

Library Instruction Round Table:

Betsy McGuckin reported that the round table co-sponsored two programs with the Public Libraries Division, the mini-conference program by Pat Boyd, and the Conference program by Phil Yeh. Because Ellanie Sampson was elected Second Vice President, the round table must find another Chair. Kris Wycisk from Albuquerque TVI, Montoya Campus, has agreed to have her name placed in nomination for Chair. There will be a brief round table business meeting immediately following the General Business Meeting.

Local and Regional History:

Cheryl Wilson reported that the round table’s work program and goals were met. One of the goals was to promote the New Mexico Newspaper Project. Mary Elms, Vice-Chair/Chair-Elect, will be unable to serve as Chair. An election for Chair will be conducted on Friday. Peter Ives of Parish Library at UNM is the Vice-Chair nominee. Harry Myers, the Superintendent of Fort Union National Monument, will present the Conference program.

LUISA:

Elvira Segura-Langton announced that LUISA stands for Library Usage and Information Services to Spanish-Speaking Americans. The Conference program was presented by poet Joe Somoza. All round table goals were met except for publishing a newsletter. A highlight was the co-sponsorship, with the Native American Round
Table, of a program at the mini-conference on the Hispanic-Native American encounter of 500 years ago. The new Vice-Chair is Adriana Ortega of Santa Fe Public Library.

Native American Libraries:

Jeanne Gonzales reported that the round table will meet on Friday at their program presented by cross cultural consultant and author Jay De Groat. One of the goals of the round table is to encourage New Mexico Indian librarians to join NMLA and LUISA. The Vice-Chair nominee is Marcelino Chalan, an audiovisual aide at Santa Fe Indian School.

Online Round Table:

Valerie Horton invited the membership to the round table program on Friday, a presentation by David Hughes on the National Research and Education Network, which is set to replace the Internet and Bitnet, and will revolutionize our libraries and lives.

Technical Services:

Gary Mayhood reported that the round table was organized at the Farmington Conference. They have 53 members, and have achieved voting status. The round table sponsored a workshop presented by Anne Morgan and Hui-Yee Chang at the mini-conference. Barbara Spivey is the incoming Chair, and Mary Grathwol is the Vice-Chair nominee. Laura Kimberly from AMIGOS will present the Conference program on integrated MARC formats on OCLC. The round table will discuss inclusion of Collection Management personnel and affiliation with ALCTS-ALA. Gary expressed gratitude to round table and NMLA members for their support through the round table's first year.

Trustees and Friends:

Les Lesperance reported that 50% of the goals were met. There were about 40 attendees at the Conference program. The incoming Chair is Carol King.
Committee Reports:

Awards:

Mary Grathwol reported that the committee selected seven individuals from 28 nominees for various awards. All award winners plan to attend the Awards Banquet. Seven presenters have been identified, and Nambeware plates have been prepared. Press releases have been prepared by Daryl Black of the Public Relations Committee.

Bylaws & Procedures:

Cheryl Wilson announced that she would present a proposed change in the NMLA Bylaws later in the meeting.

Conference Site:

No report. Drew Harrington noted that the 1994 Conference will be held in Albuquerque on April 26-30, 1994. The place in Albuquerque has not yet been determined.

Education:

No report.

Legislation & Intellectual Freedom:

Laurie Macrae reported that she attended the ALA Annual Conference in San Francisco where she heard Gloria Steinem and Patricia Schroeder address the convention on the subject of declining federal and local support for libraries. Their words provided inspiration for the focus of the committee’s activities over the past year, which been to mobilize support for libraries throughout the state, and to make legislators aware of the crisis in library funding. The committee held a series of three regional meetings hosted by librarians throughout the state. At these meetings they enlisted participation in the legislative network to reach state legislators regarding library funding issues and the importance of libraries throughout the state. They got good participation from librarians and library supporters in getting the network off the ground. Laurie thanked those who wrote and talked to legislators concerning the proposed cutting of state aid to libraries. Their quick action resulted in funding being restored. The committee also responded to a book challenge in Roswell with letters to the local newspaper and library board. The committee sponsored a Conference program attended by over 50 people presented by Roger Morris. Senator Pete Campos was unable to appear.
Library Development:

Marilyn Reeves reported that the committee met in September and November to put together the goals and work program of the Association as a whole plus those of the divisions, round tables, and some committees. The goals and work programs were published in the preconference Newsletter, and will be presented for acceptance by the Executive Board at its Saturday meeting.

Drew announced that since an Education Committee report was not given, she would announce that five $1,000 scholarships were awarded for library education toward a Master’s degree to Harriet Meiklejohn, John Kemp, Bettina Romero, Kathleen LeFebre, and Alicia Busch. The $1,500 Marion Dorroh Memorial Scholarship was awarded to Jacqueline Etulain.

Local Arrangements Committee:

Ruben Aragon reported that 36 people attended the Historic Las Vegas Guided Tour on Wednesday, and 12 people have registered for the art tour on Saturday. There were 387 people preregistered for the Conference. There were 31 registrations at the Conference, making a total of 418 total registrations, 257 members, and 161 non-members. The Silent Auction received 414 items with a value of over $10,000. The Showcase of Artists received donations of 28 items. 96 people have signed up for Las Vegas Casino Night and buffet. This event supports the New Mexico Library Foundation. More than $1,300 in prizes were donated by local merchants and other organizations for this event. 62 exhibit booths were sold. 59 vendors have appeared, plus 16 non-profit organization tables. There are 179 people signed up for the banquet, with tickets still available. About 41 people have registered for the Post Conference on Saturday. Drew thanked Ruben, George Wang, and the Local Arrangements Committee for their work, and they received a round of applause.

Membership:

Joe Sabatini reported that the committee did some design work on the membership brochure, with some more work to come. They revised the application form, including a notice to post or pass on to a colleague, and adding a check-off box to exclude oneself from being on a mailing list sold by NMLA. The membership count is approximately 570, 10 down from a year ago, but stable. The official count on March 2, 1993, was 528 personal members. All divisions and round tables except the Documents Round Table will have voting status. The committee will continue to look at methods of promoting membership.

Nominations and Elections:

Daryl Black reported that the committee counted ballots on March 8. 240 votes were cast for Treasurer and 239 for Second Vice President. Nominees for Treasurer were Virginia Seiser and Katie Kierst. Nominees for Second Vice President were Kathy Flanary, Karen McPheeters, and Ellanie Sampson. Ellanie Sampson, the Director of the Truth or Consequences Public Library, was elected incoming Second Vice President, and Virginia Seiser of UNM was elected Treasurer. Letters were sent to all who ran for office.

Public Relations:

Daryl Black reported that the committee is working on a fast-paced fun video to promote NMLA. They hope to have it ready for next year’s Conference. The committee is soliciting good black and white still photos, color slides or transparencies, and 1/2" videotape. Arnold Trujillo volunteered to document the Conference with photos and videotape. Press releases were prepared for the award winners and new officers. The committee has a Swap and Share Booth in the Exhibits area. A booklet based on the “Library Fund Raising 101” program is for sale for $10, and can be purchased from Karen McPheeters. The committee’s goals are to complete the video and to update the public relations handbook.

Drew congratulated the new officers Ellanie Sampson and Virginia Seiser, and they received a round of applause.
Other Reports

Liaison to the New Mexico Coalition for Literacy:

Kathy Costa stated that librarians need to be aware and help each other in literacy issues. Kathy received official appointments to the Board of the Coalition and to its Planning Committee. Membership in the Coalition is free. Its annual meeting will be held in Socorro on June 18.

Special Committee on Automation and Networking:

Allen Schwartz announced that this is the last report of the committee. The committee accomplished its first task, to revise the NMLA Long Range Automation Plan, but could not accomplish its second task, to examine networking in New Mexico. This topic will be discussed at the NMLA planning retreat in May.

Special Committee on a Permanent Executive Director:

John Brewster reported that this committee met after the Wednesday Executive Board meeting. They continue their commitment to working toward an Executive Director position and believe that the financial commitment will be more than offset by the benefits to the Association. The committee will continue to work on funding options. This topic will also be discussed at the planning retreat.

Drew Harrington noted that there has been a decision to conduct a long-range planning retreat in mid-May. There will be 30 delegates representing different geographical areas and types of libraries in New Mexico. Topics discussed will include library networking, long-range financial planning, and the issue of an Executive Director. The Association will pay lodging and meals for the delegates. The delegates will pay their own transportation. The retreat may be held at Glorieta. Division and round table chairs are accepting names of potential delegates.

Special Committee on Funding Roles of NMLA/NMLF:

Kathy Flanary reported that the New Mexico Library Foundation was organized to raise money to be spent only on NMLA. The committee met before the Fall Executive Board meeting in Silver City. They decided that monies will be spent in the broad categories of professional development, scholarships, and programming and related materials. They did not feel that it was appropriate to spend monies on salaries. They did not want to give state officials, school administrators or mayors the idea that they can quit funding libraries and librarianship because the Foundation is in existence. The committee will collect guidelines from other foundations as a basis of establishing application and award processes.

New Mexico Library Foundation:

George Marr reported that the Foundation is less than a year old. It was formed at the General Business Meeting at the Farmington Conference. Organizational work has been done by the trustees, and an attractive brochure was designed by Daryl Black. The Foundation has filed for 501 (c) (3) status with the IRS. Over $5,000 has been received in donations mainly from librarians. The balance at the end of the year was $3,700. They have launched several advertising campaigns, and have obtained the names of vendors at Conference. 104 charter donors will receive Old bookmarks at the first birthday party. The bookmarks are also for sale. Proceeds from the Las Vegas Casino Night are going to the Foundation. They are also launching a direct mail campaign and planning a Celebrity Celebration. During the Conference the Foundation issued a small but symbolic check to support the programs of NMLA.

Items for Membership Approval

Dissolution and Merger of the Publications Committee into the Public Relations Committee:

Cheryl Wilson announced that at last year's General Business Meeting the membership voted to dissolve the Publica
tions Committee. In order for the NMLA Bylaws to reflect this change as printed in the preconference Newsletter, the word "Publications" will be changed to "Public Relations" so that the responsibilities of the former Publications Committee will become the responsibilities of the Public Relations Committee.

On behalf of the Bylaws & Procedures Committee Cheryl moved and Mary Penland seconded the motion that the proposed Bylaws change as published in the preconference Newsletter be approved. The motion carried.

Old Business

Drew Harrington announced that those wishing to volunteer to be delegates to the planning retreat should contact Barbara Billey, Alison Almquist, Drew, or the chair of their division or round table, preferably before NMLA leaves Las Vegas.

New Business

Daryl Black named and thanked the 1992-1993 NMLA officers, and called for a round of applause for them.

Marilyn Fletcher, the Coordinator of the New Mexico Newspaper Project, gave an update on the project. An article will be submitted to the Newsletter. The project is sponsored and funded by the National Endowment for the Humanities. Two years from now Marilyn plans to do a presentation on the project at Conference. She presented a certificate from the project to NMLA expressing thanks for its support.

Final Announcements

Betsy McGuckin announced that the Library Instruction Round Table would meet immediately after the General Business Meeting.

Drew Harrington announced that the Newsletter deadline was March 26, and that articles should be submitted to Donnie Curtis.

The meeting adjourned at 5:25 p.m.

Respectfully submitted,

Jeanette Smith
Secretary

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The Year of the Libraries in the NM Legislature

by Joe Sabatini, Co-Chair, Legislation and Intellectual Freedom Committee

For libraries, the 1994 session of the New Mexico Legislature often seemed like a fabled magician proclaiming “Your every wish is granted.” More than two dozen library proposals were incorporated into four appropriation bills which are awaiting the expected approval of Governor King. This unprecedented success results from a combination of factors: tax money available from a strong state economy and excessive gasoline taxes; growing public awareness of the “Information Superhighway;” and an effective broad-based campaign by librarians and library supporters to present their needs.

Advancing information technology is making possible the implementation of the statewide network which NMLA has been working to build since 1970. This effort came together in the “Collections and Connections” task force proposal assembled at the initiative of State Librarian Karen Watkins. Elected officials are being responsive to efforts to share publicly-funded information resources among types of libraries and between communities. A preliminary summary of library appropriations includes:

• “Connections” funding of $825,000 for the State Library telecommunications network for local access to the Internet.

• “Collections funding in HB 680 in the form of two general obligation (GO) bond issues to be approved by state voters on the November ballot. Bond issue “B” provides $58.6 million for state Public Education Capital Improvements and Acquisitions Bonds. Among the projects funded are $2.5 million for public school libraries and $3 million for academic libraries to purchase books, media, computer terminals and information software. Also in this package is $1.3 million for a library addition at Clovis Community College. Bond Issue “C” provides $2.5 million for public library book and information resources purchases. These will be sandwiched between two other bond issues: “A” provides $3 million for senior centers, and “D” provides $730,000 for hospital equipment.

• $1.5 million in HB 2 and HB 19, the general state appropriations bills, for eleven projects totaling $1.5 million. For the first time, a special appropriation of $500,000 has been made for development of libraries in Native American Communities, and an Office for Native American Libraries has been established at the State Library.

• Funding for Phase II of the State Library/Archives and Records Center project, with $9 million from severance tax bonds and $2.25 million from the sale of land.

• $10 million for three library building projects at Western New Mexico State University, Highlands University, and San Juan College.

• $1.4 million for eleven other library-related projects in SB 372.

The NMLA Legislation and Intellectual Freedom Committee suggests that everyone in the library community communicate their appreciation to all of their legislators for their support. Especially noteworthy were the principle sponsors of “Collections and Connections,” Senator Timothy Jennings of Roswell and Representative David Townsend of Alamogordo, along with Representatives Cisco McSorley, Edward Sandoval, and Danice Picraux of Albuquerque.
The introduction of SB 635 and 636 to the 1994 New Mexico State Legislature signaled a major shift from general indifference to awareness and support of libraries serving Native American populations in the state of New Mexico. Though both SB 635 and 636 died in the Senate Finance Committee, they were resurrected again within House Bills 2 and 19, which passed both houses late in the session, appropriating more than a half million dollars toward improving library services to Native Americans.

There is no doubt that momentum is building in support of libraries serving Native Americans in the state of New Mexico.

There is more than "zeitgeist," to account for this shift. A significant amount of prior work and organizing have been done for over a decade, particularly through the Native American Libraries Round Table of NMLA.

Proposing Legislation

In the summer of '93, I began taking notice of memos from the NMLA Legislation and Intellectual Freedom Committee about the Collections and Connections plan. Though the plan was excellent, it occurred to me that there were many libraries serving Native Americans that would probably not be considered for this funding. Barbara King from the State Library and Joe Sabatini of the NMLA Legislation and Intellectual Freedom Committee confirmed that tribal community libraries without legally constituted public library status and/or without access to state aid, BIA funded school libraries, private mission school libraries, and possibly Native American post-secondary institutions would not have access to these proposed monies. There are also a number of Native American communities that have no library services at all.

In late December of '93 I presented these concerns to Senator Leonard Tsosie and Alison Freese, Acting Director of Native American Studies. Senator Tsosie immediately suggested that some sort of addition for Native American libraries be tacked on to the Collections and Connections plan or an entirely new bill be introduced specifically for Native Americans. As it turned out, two entirely new bills were proposed, SB 635 and 636. Senator Tsosie suggested that NAS convene two meetings within the state to collect testimonies.

Identifying Needs

Early in January of '94, written and oral testimonies were delivered in both Thoreau and Santa Fe to attest to the condition and needs of libraries serving Native Americans. There were a total of 46 attendees who managed to be present on very short notice. These people represented tribal libraries, BIA funded school libraries, and private mission school libraries. There were also tribal officials, BIA vocational administrators, teachers, and librarians from Native American post-secondary institutions. Continued funding for libraries was cited as a perpetual and serious problem. BIA funding is being cut back and there are no more federal grants. The main needs identified at the meetings can be summarized as follows:

Collections

Overwhelmingly, funding is needed for collections. In some cases there are few or no books; collections are almost always outdated and many materials are acquired as "hand me downs" from other libraries. A link was cited between low test scores and a lack of materials. Some school librarians said collections do not meet standards for continued accreditation. Librarians often drive considerable distances to borrow books from other libraries. Many books are in poor condition because of overuse. Particularly lacking are reference books, books for teacher use, and culturally relevant material for Native American students.
Connections

Computer networking is a primary need because of rural isolation. Access to online catalogs, timely interlibrary loan, and document delivery services are seen as fundamental as they offset the inherent problems of isolation and small budgets.

Isolation has hampered communication and coalition building among libraries serving Native American people, besides leaving them out of the larger national exchange of information and ideas among librarians. Networking then, is fundamental to the continued development and operation of these libraries, so that they can offer library services of the highest quality to their communities, promoting education and literacy.

Automation

Computer hardware, software, and modems were a top priority. Many school librarians also teach, so library automation would allow more time for them to work with students. They need CD-ROMs and FAX machines for recent journal article and document access.

Facilities, Staff, Training

New and updated facilities and staff are needed, as well as improved salaries. Tribal governments cannot afford salaries comparable with other agencies. In some cases there is no library budget; only the librarian's salary is funded. There is a lack of librarians with library science training because courses are taught far away, at night, are not relevant for Native American communities, and, for many, are unaffordable.

Drafting the Bills

Based primarily on the testimonies and general design of the Collections and Connections plan, I wrote a proposal for a bill. Networking was the cornerstone of this proposed legislation with four other components to the plan: collection development, interlibrary loan and document delivery, library science training, and staffing. It was also proposed that an Office of Indian Libraries be established at the State Library. Alison Freese and I consulted with each other about this proposed bill, editing and re-editing until it was sent to the Legislative Council Service to be drafted in its final form. With the assistance of Joe Sabatini and Lee Platero, chair of the Native American Libraries Round Table, SB 635 and 636 were endorsed by the NMLA Board.

Passing the Bills

The passage of this legislation can be directly attributed to the efforts of Senator Leonard Tsosie. He initially introduced SB 635 and 636 and then reintroduced them within other bills when it became necessary. Wording in HB 2 and HB 19 is almost identical to that in the original bills. Nothing of import was lost in the musical chairs of legislative fervor. HB 19, the Severance Tax Bond Bill, appropriates $500,000 “to the Library Division, Office of Cultural Affairs, to provide computer networking capacity, improve library staff skills and provide programs and staff necessary to integrate Native American community libraries into the state library network system.” HB 2 is the General Appropriations Act which concerns the State Library budget. It appropriates $50,000 to establish an Office of Native American community libraries that will provide comprehensive consultation services.

Many people who contributed to this effort deserve thanks. Special thanks should go to Lee Platero, chair of NALRT, for his undying devotion to libraries serving Native Americans; to Karen Watkins, State Librarian, for her unqualified support of this initiative; and to Senator Leonard Tsosie for his prodigious leadership in carrying things forward. For further information about this initiative, HB 2 & 19, the testimonies, or the Native American Libraries Round Table you can contact Rebekah Azen or Lee Platero.

Looking Ahead

Lee Platero stated that libraries serving Native American communities are at least ten years behind the average public, academic or school library. Most tribal community libraries, if they were established at all, were begun not more than twenty years ago with federal funding. They haven't been able to keep up or remain open in many cases. Platero has further stated that
been able to keep up or remain open in many cases. Platero has further stated that without necessary funding and a "piece of the Collections and Connections plan," libraries serving Native American communities, which are already suffering deprivation, will be still further behind in the information age. SB 635 and 636 were introduced as emergency measures to "even the playing field" and bring libraries serving Native Americans up to par with other libraries in the state. Once this happens, there is the possibility of an unprecedented exchange of information and resources flowing not only to Native American communities but from these communities. This can only promote understanding between diverse cultures.

Rebekah Zablud Azen is former librarian at Native American Studies/UNM and is currently a freelance librarian who specializes in Native American librarianship and archives.

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Internetworking

All Connected Up and No Place to Go(pher)?

by Donnellyn Curtis

In the December issue several people from the NMSU Library described their use of the Internet for professional networking and development. Getting connected to known kindred individuals and specialized discussion groups is often one of the first Internet activities of new users. Exploring unknown regions of the Internet to identify and retrieve the information that’s “out there” takes more of an adventurous spirit and a little know-how. Initial attempts can be frustrating as familiar landmarks are left behind.

Unquestionably, a wealth of information awaits us all on “the net.” As a reference librarian I have learned that once you know how to get to it, you can find up-to-date information, especially government information, that is not yet available through any other means. Supreme Court opinions in their full text are often available the next day. Congressional files and economic reports are updated daily on the Internet. Specialized groups may issue reports, statistics, and other documents that will never be published in print form. Full text versions of many standard reference works are also available on the net, potentially multiplying the holdings of small connected libraries.

Unfortunately, there is not an overall systematic organization to all this information, and it can seem overwhelming to attempt to find something specific, especially at a reference desk with someone waiting for you to find it. Most of us have a limited amount of time we can spend “messing around with” or exploring the Internet, so often we are never quite able to figure out how to find all the great information we know is “out there.”

Fortunately, user friendly navigational tools are being developed to make the exploration easier and more fruitful. One of the best tools is gopher, widely mounted software that allows the user to “burrow” through the Internet using a set of menus to point the way. Using gopher, you don’t need to know where the information is stored; you are connected to that computer by choosing an item on a menu. Gopher menus categorize types of information logically (usually). In addition to navigation, gopher makes it possible for the user to retrieve information by downloading, printing, or emailing documents from remote Internet sites.

Because gopher is so simple, experienced users often don’t offer much help to newcomers. When I first began “gophering,” I was disappointed. As with many new things, I took small, tentative steps, and the menus I got to didn’t make any sense. It seemed to me then that a gopher takes you to other gophers, most of which have names that don’t convey any information. Often the places where I ended up weren’t places where I wanted to be. It was quite awhile before I stumbled into a good gopher and was able to say “WOW!”

So, I think people need to know that not all gophers are created equal. Just as desktop publishing software does not always produce readable, professional looking publications, gopher software does not always produce usable menus. In my opinion, gophers that are set up by libraries are the best for inexperienced users. But keep in mind that not all gophers are employed for the benefit of “the public.” Many are designed to take a very specialized group of users to the Internet places they need to go, and that group knows the acronyms and cryptic names that might stump an explorer passing through.

It helps to know the purpose of a particular gopher. Many of the most well-known and well-developed gophers are designed as a front-end for a campus wide information system (CWIS), meaning that the first menu or two will list the kind of information used by the primary clientele, students at the university (student directory, jobs, class openings, university policies, the student newspaper, etc.). You might be able to use that gopher to get to reference sources, but you will need to wade through some layers of other kinds of information to get to it. For example, to get to Supreme Court Decisions using the University of Maryland “Info” system, you choose “Educational Re-
sources" on the first menu, which also includes "Campus Calendars," "Campus Information," student information and library information. From the "Educational Resources" menu, you choose "United States."

The location of the gopher "server" might determine some of the information to which it leads you. If you are exploring the University of Minnesota gopher (where gopher software was developed), you will find lots of Minnesota statistics.

If a menu item on a gopher is followed by < ? >, you can selectively retrieve information. Examples of gopher-accessible searchable documents are the Catalog of Federal Domestic Assistance and The CIA World Fact Book.

Every gopher has its strengths and weaknesses in coverage and in organization. A good gopher has a "subject tree" that makes sense, makes connections that always work (as long as the computer is up at the other end of the connection), and offers a variety of current resources. Sometimes connections don't work, and you can get stuck in "gopherspace." It's good to know what works with your computer to abort a gopher connection (often Ctrl and ] followed by Q will work) or the telnet connection (try Alt F3). Another thing to keep in mind is that things change from day to day on the Internet, gophers die, addresses change. It helps to be flexible and to be familiar with more than one gopher!

Sometimes a gopher is launched prematurely and most of the menus are empty (you will get a message that there is nothing to connect to). But even new gophers have connections to other gophers, so it's easy to leave a disappointing gopher behind and explore onward. Many gophers will take you to a menu choice "All the Gophers in the World." It is interesting to scroll through the list, which, as of March 1st, included 1317 gophers.

Borrowing through the Internet with gophers can be fun and profitable. Having some initial success helps motivate you to keep exploring; some well-constructed and reliable gophers are listed on this page. They will lead you to other gophers if you so desire. To get to one of these user-friendly gophers, log on to your Internet account. Type gopher followed by the address listed. To get to the AMI gopher, for example, type gopher gopher.mountain.net. Happy digging!

Some well-constructed gophers

MountainNet (West Virginia) AMI Gopher
The WELL (Whole Earth 'Lectronic Link) Gopher, San Francisco
Rice University Gopher, Houston
(Choose "Information by Subject Area")
USC Gopher Jewels (Univ. of Southern Cal.)
(Choose "Other Gophers & Information Resources," then "Gopher Jewels"
Marvel, Library of Congress Gopher
University of California at Irvine Gopher
(Try the "Virtual Reference Desk")
U.S. Dept. of Education Gopher
InfoSlug, Univ. of California at Santa Cruz
UMD Info (Univ. of Maryland)
gopher.mountain.net
gopher.well.sf.ca.us
chico.rice.edu
cwis.usc.edu
marvel.loc.gov
peg.cwis.uci.edu
gopher.ed.gov
scilibx.ucsc.edu
info.umd.edu
Clendenen, Mary Joe. (1990) *Gonzalo: Coronado’s shepherd boy*. Austin, TX: Eakin Publications. 116 p.: illus. 0-89015-700-6 ($10.95)

In this information-packed book the author attempts to cover too much. It is a fictional account of Coronado’s expedition of 1540 in search of the seven cities of Cibola. Spanish explorers traveled from Mexico City up the west coast of Mexico and through what would later become Arizona, New Mexico and west Texas.

The book is written from the perspective of Gonzalo, an 11 year old Mestizo boy who accompanies his father, a Spanish sheepherder in the service of the Spanish crown, on the long journey. Along the way Gonzalo befriends Zabe and Nazo, boys from different Pueblos through which Coronado’s conquistadors passed. Gonzalo, whose mother is Aztec, sympathizes with the Pueblos as they suffer abuse from Coronado and his soldiers. Yet he is also proud to be part of the Spanish expedition. Torn by his feelings, as a poor shepherd he must consider his work first. Two years and 3,000 miles later Gonzalo and his father return home to Culiacan, Mexico. The mixing of Spanish and Native American customs, foods, crafts, place names and language are described through Gonzalo’s adventures.

Events from history are blended to give the book a balanced view of a past which shaped our world as did the pursuit of the seven golden cities of Cibola, actually a medieval legend of Arabic origin not based in reality. The story line unfortunately gets buried in the over abundance of information. Recommended for its historical accuracy and sympathetic characters. Grades 6 - up.


On Friday afternoon when Miata forgets her “folklorico” skirt on the school bus she panics. It was her mother’s skirt when she was a child in Monterrey, Mexico. Miata needs it for the dance at church on Sunday. Her mother and father will be proud of her performance, but not if she doesn’t have the skirt to wear. Why does she keep forgetting things like books, homework and money? Because her mother will be angry about the skirt, Miata and her friend Ana solve the problem in their own way. This little book describes, through ordinary daily situations, Mexican American family life. It is positive and believable. Although written in English, Spanish words are used in the book, but not translated. The black and white illustrations by Eric Velasquez are fitting and attractive, adding much to the story. Recommended for grades 3 - 6.

reviewed by Claire Odenheim, Librarian, Zia Middle School
Library Tech Program in Southern NM

The Dona Ana Branch Community College is starting a Library Technology Program. Everyone is welcome to attend classes even if their goal may not be a diploma. Graduates of the two year, 67 unit program will receive an Associate of Applied Science Degree. The following classes are scheduled for Fall/1994:

OELT 100 — Introduction to Library Services for the Library Technician

OELT 120 — Technical Services for the Library Technician: Cataloging

AMIGOS Fellowship

The AMIGOS Fellowship Program Selection Committee has announced plans for the AMIGOS 1994 Fellowship Program. The fourth annual program offers fellowships to assist member librarians with individual educational, demonstration or research projects. Applications are available from the AMIGOS office and will be accepted through March 31, 1994. Fellowship recipients will be announced at the AMIGOS Membership Meeting in May.

The primary criteria for making the awards is the significance of the proposed projects as contributions to library cooperation and/or automation. Members may request funds up to $2,000. Generally, awards will be in the $1,000 range so that two persons may be funded. To request an information packet, please contact Catherine C. Wilt, Associate Director, Library and Information Services, at AMIGOS (800 843-8482).

Western Archives Institute

Planning for the 8th annual Western Archives Institute is well underway. The intensive, two-week program will be held at the Kellogg West Center for Continuing Education on the campus of California State Polytechnic University in Pomona, July 31-August 12, 1994. The Institute, sponsored by the Society of California Archivists and the California State Archives, is designed to offer an introduction to modern archival theory and practice for a variety of participants, including those whose jobs require a fundamental understanding of archival skills, but have little or no previous archives education, those already in the profession who want to update and renew their archival knowledge, and those who wish to explore the possibility of an archival career.

The 1994 program will feature David B. Gracy II of the University of Texas at Austin, Graduate School of Library and Information Science as the principal faculty member. Dr. Gracy is the author of a number of archives publications and articles including Archives and Manuscripts: Arrangement and Description and An Introduction to Archives and Manuscripts. He is a member of the Academy of Certified Archivists and has been principal faculty member for the Georgia Archives Institute. Joining Dr. Gracy on the faculty will be distinguished working professionals noted for selected fields of archives education. In addition, the program will include site visits to historical records repositories in the area.

Tuition for the program is $450 and includes a selection of archival publications. Housing and meal plans are available at the Kellogg West Center for additional charges. Enrollment is limited. The application deadline is June 1, 1994. For additional information and an application form, contact Nancy Zimmelman, Administrator, Western Archives Institute, 201 N. Sunrise Avenue, Roseville, CA 95661. (T: 916/773-3000 FAX: 916/773-8249)
NMLA Scholarships Awarded

The NMLA Education Committee has awarded scholarships to two more students. The recipients are Frances Vitali of BIA-Lake Valley Navajo School and Cindy Watkins, Branson Circulation Manager at the NMSU Library.

ACRL Call for Papers and Proposals

The organizers of the Association of College and Research Libraries (ACRL) National Conference, to be held in Pittsburgh March 29-April 1, 1995, are calling for proposals for presenting papers, programs and poster sessions at the conference. The overall theme is “Continuity and Transformation: The promise of Confluence.” The conference will be organized around four theme tracks: “Knowledge Workers and Their Organizations,” Technology and the Service-Centered Library,” “Multiculturalism and Internationalism,” and “Society, Economics, and Politics.”

Contributed Papers will report the results of completed research or research in progress and will be published in the conference Proceedings. Panel Sessions are one-to-two-hour presentations that will allow for multiple perspectives on an issue. Poster sessions are informal presentations featuring successful solutions to problems and unique and innovative library-based projects.

Letters of intent to submit a proposal are due May 1, 1994, and proposals for papers and panel sessions are due July 1st. Poster session proposals are due November 1st. For a detailed brochure, contact ACRL toll free at 800-545-2433.

REFORMA Scholarship

REFORMA (National Association to Promote Library Services to the Spanish Speaking) invites any current or newly entering graduate library school student (MLS or Ph.D.) to apply for its scholarships. The purpose of the scholarship is to provide financial assistance to encourage and enable Spanish-speakers to pursue or advance a career in library and information science.

The REFORMA Scholarship is announced at the American Library Association Annual Conference. The amount varies, with a minimum of $1,000. The number of awards varies per year, depending on the availability of funds (three scholarships were awarded for the 1993-1994 academic year).

Eligibility: Open to citizens and permanent residents of the United States who are Spanish-speakers. The scholarships are not restricted by age, sex, creed, national origin, or minority group/association membership.

Qualifications: Applicants must show evidence of commitment to a career in librarianship and the potential for high academic standing. Applicants should demonstrate an understanding of and desire to serve the Spanish-speaking community and must display character and leadership.

Application Procedures: Applicants should write to the address listed below for an application form. Applicants should submit the following: (1) copy of college transcripts; (2) current resume; (3) two recommendations from professors, employers, librarians or other professionals (excluding family) who are well acquainted with the applicant’s educational background, intellectual abilities, and personal character; and (4) official REFORMA Scholarship Application form.

Apply to: Orlando Archibeque, Chair
REFORMA Scholarship Committee
Auraria Library
Lawrence at 11th St.
Denver, CO 80204-2096
fax: (303) 556-3528

Closing date: Application materials must be POSTMARKED no later than May 15, 1994.
Announcements and updates

New NMLA Officers

By the time you read this, the votes will be counted for next year’s Secretary and 2nd Vice President. Their terms will begin after the conference. Jenny Minter is the only remaining candidate for 2nd Vice President after David Null, the other candidate, left New Mexico for a job in Wisconsin.

Jenny was born in England and moved to New Mexico between high school and college. Her library career began in the Interlibrary Loan Office at NMSU as a Library Technician. Upon completing her BA, she went to the University of Arizona’s Graduate Library School and received her MLS in 1982. Before taking her current position as Library Director at the Dona Ana Branch Community College in Las Cruces, she worked as a Special Librarian for a NASA contractor, an A-V cataloger in public library, a middle-school librarian and a reference librarian at another community college. She has been active in NMLA since 1981 when she won the Marian Dorroh scholarship and most recently served as CUS Chair. She is excited by the prospect of a leaner NMLA and looks forward to working with librarians from all types and sizes of libraries.

Jenny, as Second Vice President, will organize next year’s mini-conference. The following year, as First Vice President/President Elect, she will organize the annual conference.

The candidates for Secretary are Kay Kriehbel and Marilyn Reeves. Kay worked as a paraprofessional in technical services at New Mexico Tech Library for almost 10 years before earning an M.L.S. at the University of Arizona in 1991. For one and one half years have been public services librarian at Tech Library (since early 1992). Chair of NMLA Government Documents Round Table 1993-94. She received the Marion Dorroh Memorial Scholarship from NMLA in 1990.

Marilyn Reeves is a native New Mexican. She grew up in Chama and moved to the Espanola Valley in 1962. She attended college at Southern Methodist University. After graduation from SMU, she went looking for a job and since things that are meant to happen do, she was hired on as the Dallas Public Library starting out in the circulation department and finishing up in the General Services Department (telephone reference). During that time, a close friend encouraged her to attend library school saying she was born to be a librarian. So she enrolled at Texas Women’s University and North Texas State University. She had various jobs before a library position opened up in her home town of Espanola and since 1987 she has been the director of the public library there. She has also been active in NMLA and is currently the president of the Municipal Librarians Association. She is a member of the board of directors of Let’s Read, Espanola’s local literacy initiative.

### Dates

<table>
<thead>
<tr>
<th>Year</th>
<th>Event</th>
<th>Date</th>
<th>Location</th>
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<tbody>
<tr>
<td>1994</td>
<td>PLA National Conference</td>
<td>Mar. 22-26</td>
<td>(Atlanta)</td>
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<td></td>
<td>ALA Annual Conference</td>
<td>June 23-30</td>
<td>(Miami)</td>
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<td>IFLA Annual Conference</td>
<td>Aug. 21-27</td>
<td>(Havana, Cuba)</td>
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<td></td>
<td>AASL Annual Conference</td>
<td>Nov. 9-13</td>
<td>(Indianapolis)</td>
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<td>Children’s Book Week 75th Anniversary</td>
<td>Nov. 14-20</td>
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<tr>
<td>1995</td>
<td>ALA Midwinter Conference</td>
<td>Feb. 3-8</td>
<td>(Philadelphia)</td>
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New Mexico Library Foundation Annual Report

by Karen Watkins, Secretary
New Mexico Library Foundation

The Foundation’s Board of Trustees met 10 times during 1993. Trustees serving during 1993 were George Marr (chair), James Dyke (vice-chair), Linda Avery (treasurer), Karen Watkins (secretary), Daryl Black, David Giltrow, Sidney Margolis, Kathy Flanary, and Drew Harrington.

In June of 1993, the IRS gave probationary approval for a 501 (c) (3) status for the Foundation and assigned an employer identification number. In other organizational matters, acknowledgement cards were printed, solicitation brochures were revised and reprinted, state non-taxable certificates were obtained, a financial reporting schedule was developed, and necessary reports were filed with the IRS, New Mexico Taxation and Revenue Department, and the New Mexico Attorney General.

A long-range planning group for NMLA reaffirmed the Association’s support for the Foundation as one of the Association’s top goals.

During the March, 1993 conference of the New Mexico Library Association in Las Vegas, N.M., two events were held for the Foundation. A birthday party commemorated the Foundation’s first year in existence and a casino night fundraiser netted a profit to the Foundation of $1,000. Other fundraising and public awareness activities included ads in the New Mexico Library Association’s Newsletter, Booktalk, and the New Mexico Magazine. A Foundation Advisory Board was activated, pursuant to article VI, section 4 of the Foundation bylaws, for the purpose of serving as the paramount fund raising entity for the Foundation.

All past Trustees will serve on the Advisory Board, as well as others selected for their effectiveness in being able to attract substantial funding.

Linda Avery, Daryl Black, and James Dyke completed their terms on the Board at the end of 1993. At its December, 1993 meeting, the Board of Trustees elected Carol Myers, David Null, and Ruben Aragon, each to serve a three year term beginning January 1, 1994. Board members for 1994 are George Marr, David Giltrow, Karen Watkins, Kathy Flanary, Drew Harrington, Carol Myers, David Null, and Ruben Aragon.

Throughout the year there was considerable discussion about the need to clarify and specify the Foundation’s goals and programs. Future fundraising beyond the library community will require that potential donors clearly understand the projects for which donated funds will be used.

For the year ending 12/31/93, the Foundation had a bank balance of $5,787.66, having received a total of $6,476.65 in annual income and paid out a total of $4,418.74 in expenses.

New Diné Library Association

A new library association, the DLA (Dine Library Association) is in its formative stages. DLA will assist in the improvement or establishment of library service to Navajo people throughout the Navajo (Dine) Reservation, spanning across the borders of Arizona into the Navajo portions of New Mexico and Utah.

A planning task force of nine people has met three times to discuss the organization of DLA. Spearheaded by school librarians from Arizona, DLA will be open to all librarians serving the Navajo.

The association task force, led by Joan Scott of Chinle High School in Arizona, Edith Landau of Navajo Community College at Tsaile, and Irving Nelson of the Navajo Nation Library System, will communicate with every known library site in order to reach librarians as well as chapter coordinators in communities without public libraries.

Following receipt of names of interested persons, the task force will plan an organizing conference, probably to take place in the fall. Any librarians with an interest in joining this project or in attending task force meetings may call Joan at (602) 674-9447.

Reprinted from the Hitchhiker #1040, January 24, 1994 •
GODORT Update

by Jeanette Smith,
Documents Round Table &
ALA GODORT Membership Committee

Attendees at ALA Midwinter in Los Angeles were awakened by two earthquake aftershocks early Sunday morning, February sixth, an appropriate setting for the rumblings of change to come in the Government Printing Office (GPO), the Government Documents Round Table (GODORT), and the distribution of government information.

The GODORT Federal Documents Task Force program featured agency representatives as well as a panel consisting of the major players in the creation of federal information dissemination policy: Don Johnson, the director of the National Technical Information Service; Wayne P. Kelley, the Superintendent of Documents; and Bruce McConnell, chief of the Information Policy Branch of the Office of Management and Budget.

Stat Ab on CD-ROM

Agency highlights included the announcement by Lars Johanson of the Census Bureau that the Statistical Abstract of the United States is now available on CD-ROM. It is being distributed to depositories, and can also be ordered from the Census Bureau for $50. The Bureau plans to conduct workshops on how to use Extract software with census CD-ROM products, and has future plans to merge the GO and Extract software. The Bureau also plans to release census data over the Internet. It is possible that the decennial census for the year 2000 will be radically different. Rolf Schmitt of the Bureau of Transportation Statistics noted that the census is being discussed and evaluated, and may evolve into a continuous head count.

GPO on the Internet

Jay Young, director of the Library Programs Service of the GPO, announced that the GPO is developing an Internet locator system for government sales and depository information containing the current year's Monthly Catalog plus the Publications Reference File. Entries in the Government Information Locator Service (GILS) will be linked with depository selections. A prototype will be tested beginning this July. The GPO will conduct a depository electronic equipment survey this spring and announce the results at ALA in Miami. Young encouraged depositories to get access to the Internet, and announced that the Library Programs Service intends to have Internet access by March.

NTIS

There has been some tension between Public Printer Michael DiMario and the National Technical Information Service. In late January, DiMario challenged a final rule relating to agency transfer of scientific, technical, and engineering information (STEI), issued by NTIS in the Federal Register (Jan. 3, 1994, pp. 6-12), that included new provisions related to the Depository Library Program without consulting the GPO, which by statute is responsible for distributing agency publications. It was within this framework that NTIS director Don Johnson spoke to the assembled documents librarians. New to NTIS, Johnson stated that he has become a member of ALA, and hopes to work with depository libraries. As soon as it is practical, NTIS plans to establish full text online access to STEI products at no charge to depository libraries. However, Johnson stressed that the full text products must be made available only to the immediate clientele of the libraries so as not to jeopardize the fee-based nature of NTIS.

Electronic Democracy

Wayne Kelley began his presentation with the statement that universal access to government information cannot be privatized and that democracy's safeguard is an informed electorate. He sees the growth of electronic publication as a challenge to universal electorate. He sees the growth of electronic publication as a challenge to universal access, and thinks that a higher priority should be assigned to preserving content in useful formats. In regard to House Bill HR 3400, which would transfer the office of the Superintendent of Documents to the Library of Congress, he commented that the culture and
mission of the agency where the office goes must support the philosophy of the Depository Library Program in distributing government information. While there was good intent in HR 3400, he thinks that the original intent of the Administration has been changed by Congress.

Kelley also announced that the Federal Bulletin Board will be ready for Internet distribution in April. In addition, phase 1 of a test system offering online access to the Federal Register and the Congressional Record through WAIS will be available to depository libraries at no charge starting in June. Kelley concluded his remarks by stating that he supports free unrestricted access to government information in all formats.

Bruce McConnell of OMB noted that the Administration is committed to universal access to government information, and that this information must not be distributed exclusively through commercial channels. He sees Vice President Gore’s National Performance Review as a first step that has opened up the issue of the distribution of government information. Discussions with the Public Printer and the Librarian of Congress, as well as those during the Chicago Conference on the Future of Federal Government Information (October 29-31, 1993), have provided valuable input. McConnell wants to see the GPO and the office of the Superintendent of Documents continue. However, the budget climate is brutal. McConnell believes that the National Information Infrastructure agenda will be realized, but that the National Performance Review will not happen by itself.

GODORT Reorganization

Even GODORT is reorganizing. As endorsed in principle by the Federal Documents Task Force and submitted to GODORT, the main divisions will be Education and Programs, Information Access, Information Policy and Political Relations, and an Interest Groups Forum. Hopefully the new structure will better enable GODORT to fulfill its goal of providing a forum for the discussion of issues, solution of problems, and exchange of ideas among librarians and others working with government information. As evidenced by the caliber of its program participants, GODORT is a force in the changing world of government information. Please contact me at 646-7492 if you are interested in becoming a member of GODORT. Since GODORT is an ALA round table, dues are more reasonable than those of ALA divisions.

Cooperation Essential

As stated in the report of the Chicago Conference, “Achieving the ideal of universal public access requires cooperation on many levels. Formal partnerships, with mutual responsibilities and obligations, must be established between government information providers, libraries and other information providers, and a central coordinating government authority. These ties must create a flexible infrastructure that can incorporate changing technologies and user needs, and acknowledge their interdependence.”

For ongoing information on the fast developing scenario concerning the distribution of government information, check GPO’s publication Administrative Notes, the Federal Bulletin Board, or tap into the “government grapevine” of the Internet, GOVDOC-L.

\(^1\) Documents to the People 21 (December 1993):234.

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new mexico library association newsletter
**ALA Library Week Survey**

The customer satisfaction survey designed by ALA is intended as a tool to be used by all types of libraries, one that will generate direct feedback from those we value most—our customers.

Some tips for administering your customer service survey:

1. **You may customize** the survey by adding your library’s name and logo in the space provided or by adding other questions that are pertinent to your library. Public libraries should “white out” the reference to students and faculty in Question 8. School and academic libraries should take out the reference to age.

2. **Decide who will distribute** the survey form. You may wish to recruit students or other volunteers for this task.

3. **Decide when to distribute** the form. We suggest that you distribute it for at least 12 hours during National Library Week, April 17-23, 1994.

4. **Decide where to distribute** the survey forms and who should get them. You may wish to station someone at the library main entrance or at a grocery store. You may also hand out at speaking engagements. Or, send to all faculty members.

5. If necessary, you may leave survey forms and pencils on a desk with a sign inviting library users to respond. This should be in a supervised area.

6. **Send a press release** to local/campus media to make people aware that you are conducting a customer satisfaction survey. You may also want to send a follow-up release—Library users give high marks for service” or “80 percent of library users say they want more hours.”

7. **Hold an orientation session** for your survey team. Team members should be instructed to be encouraging—"We will really appreciate this"—but not overly persistent if someone clearly does not wish to participate. Have plenty of pencils to give out.

8. **Make your survey visible.** Post signs saying, “We want to hear from you. Please fill out a Customer Satisfaction Survey today.” Have a large box clearly identified (“Return surveys here. Thank you!”) to collect surveys.

9. **Have a "coding party"** with your survey team tabulating the results.

10. **Record the total number of responses** to each question and send the results by May 15, 1994, to: Customer Satisfaction Survey, ALA Public Information Office, 50 E. Huron St., Chicago, IL 60611.

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### Customer Satisfaction Survey

Let us know what you think.

Our library staff wants to meet your needs. Please take a moment to answer these questions and let us know how we are doing. Place a check mark by the answer that applies.

1. **How satisfied are you with our books and other services?**
   - Extremely
   - Very
   - Satisfied
   - Somewhat
   - Not at all

2. **How helpful is our staff?**
   - Extremely
   - Very
   - Helpful
   - Somewhat
   - Not at all

3. **How easy is it to find what you need?**
   - Extremely
   - Very
   - Easy
   - Somewhat
   - Not at all

4. **How important is the library to you?**
   - Extremely
   - Very
   - Important
   - Somewhat
   - Not at all

5. **How often do you visit the library or call for information?**
   - Weekly
   - Monthly
   - 4 times/yr
   - twice/yr
   - once/yr

6. **How often do you ask a librarian for help?**
   - Weekly
   - Monthly
   - 4 times/yr
   - twice/yr
   - once/yr

7. **Are there other things you would like the library to offer?**
   - More books
   - More hours
   - More reference materials
   - Other (please explain below)

8. **Are you?**
   - Under 18
   - 18 or older
   - Student
   - Faculty/other

Please share your comments or suggestions about how we can improve our services to you.

Your name and telephone number (optional)

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This survey is being conducted in cooperation with the American Library Association and other librarians across the country for a national "snapshot" of library customer satisfaction. Thank you for taking time to comment.
Created for charitable and educational purposes relating to libraries and librarianship, such as scholarships, seminars, research, and library projects, this is

your Foundation!

We have been granted tax-exempt status, and all your contributions are tax deductible. We would like to have every single NMLA member on our Donor List in 1994. Why not contribute right now, while it is fresh in your mind?

Look for our booth at the conference in April!

New Mexico Library Foundation

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